

Dear Transparency Platform users and stakeholders,

A survey for evaluating the usability and user-friendliness of the ENTSOG Transparency Platform (TP) has been running from 20 May to 30 June 2016, and more than 800 stakeholders and TP users have been invited to share their opinion.

In total, we have received 12 responses, of which 2 have wished to remain anonymous. We have decided that this is not enough to give a representative opinion of the stakeholders, and for this reason we will not publish the outcome of the survey. We will however analyse the received suggestions and discuss them with our members to decide on the implementation of the ones that would bring value to the market and improve the user experience with the TP.

We plan to run a similar survey next year, where we will put more focus on the promotion, to ensure that more responses are received.

We thank all contributors and look forward to using your input for making further improvements on the ENTSOG Transparency Platform.

Best regards from

ENTSOG Transparency Team.

Background:

ENTSOG established the ENTSOG TP in 2013 to fulfil the requirements of Annex I, Chapter 3 of Regulation (EC) No 715/2009 and it has been available in its present form since October 2014. The TP has more than 300 registered users. It is visited by more than a thousand of users per day and more than 40000 files are downloaded daily, either manually or via the automated TP download tool (API interface).